Auto lenders may not receive notice of a total loss until days or weeks after an incident, extending cycle times for what is already a time-consuming, multi-touch, and manual claims process.

But with CCC Total Loss Care, lenders can receive earlier notice of total loss from participating insurers, helping them proactively manage the claims process and deliver a streamlined customer experience.

With almost half of total losses carrying a lien, CCC Total Loss Care – Lienholder Portal is a vital tool for connecting participating lenders and carriers, providing a turnkey solution to streamline operations, reduce cycle times, and increase customer satisfaction.

**DIGITAL PROCESSES**
Limit paper trails and antiquated phone/fax systems.

**SHORTER CYCLE TIMES**
Minimize delays with fewer touches and better visibility.

**HAPPY CUSTOMERS**
Give your customers a faster, more transparent experience.
Optimize Your Total Loss Process
CCC Total Loss Care delivers an industry-first experience to streamline total loss resolution and enable remote workforces. For lenders, this means access to a digital lienholder portal to facilitate the exchange of information and documents without friction or countless phone calls.

Customer Experience Is Key
With earlier notification of total loss and increased process visibility, lenders can more quickly settle any existing loans, minimizing the likelihood of missed payments while consumers wait on settlements. And by helping reduce total loss cycle time, lenders can get consumers back on the road faster with new loans and positive takeaways from the experience.

Improve Your Claims Efficiency With CCC
The long-standing leader in physical damage claims, CCC processes millions of total loss claims every year, and almost half of them involve vehicles secured by lenders. CCC can provide complete end-to-end, digital processing of total loss claims, with a partner portal connecting participating members of a vibrant network of 350+ insurance companies, 25,000+ repair facilities, OEMs, and hundreds of parts suppliers.

To learn more about CCC Total Loss Care or request a free demo, contact solutions@cccis.com or visit www.cccis.com.