



Client Platform Management **T e c h n i c a l B u l l e t i n**

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Author: Steven Espinoza

Issue: CCC Autoverse Print Driver is not available for Windows Vista™.

This bulletin applies to:

- CCC Autoverse
- Autoverse Print Driver
- Windows Vista™

Symptoms:

Under the Utilities section of CCC Autoverse, there is no Print Driver option available for Windows Vista. Attempting to install one of the other operating system versions results in a failure.

Cause:

A Windows Vista compatible Print Driver has yet to be developed.

Resolution:

The current Windows® 2000 or XP Autoverse Print Driver are incompatible with Windows Vista.

Resolution #1

1. Obtain a computer with a supported operating system for CCC Autoverse (eg. Windows XP or 2000). [Click here to see the CCC Technical Requirements.](#)

Resolution #2

An updated Autoverse Print Driver is forthcoming. The date is TBD